

# **ICT Management and Consulting**





# ICT Management and Consulting

ANECT a.s. offers the skills and expertise of its IT consultants, specialists, auditors and system architects. Our number one priority is to understand your business and identify your business needs. With ANECT's expertise and know-how your company IT management will become more efficient, and you will be able to reduce your costs and implement systems enhancing the quality of services that you provide.

We offer consulting services in the following areas:

- Secure Migration to Outsourced Solutions
- ICT Management
- ICT Processes Optimization

We also deliver and implement ServiceDesk systems, and focus on management, administration and monitoring of your ICT infrastructure:

- ServiceDesk systems – tools, processes and communication
- Systems monitoring the performance and capacity characteristics of your ICT technologies and services
- System integrating the information about the quality of ICT services being provided in the ICT infrastructure

## **Key words of this line of business:**

Savings, costs optimization, processes, quality, ICT management optimization, outsourcing, ITIL, ServiceDesk, COBIT, ISO 20000, ROI, TCO, infrastructure administration, monitoring, reporting, proactive management

## **ANECT a.s. knows answers to key questions such as:**

- When is the good time for outsourcing and what are the advantages?
- What is the impact of ICT processes on my business?
- What is the price of my ICT services?
- How can I manage my providers and pay them according to the quality of the services provided?
- How can I do good ICT infrastructure capacity planning and maximize my current investments?
- How can I manage the quality of the services provided?

**ANECT**