

Voice, Video, Messaging





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Is the way you use your communication tools efficient? Would you like to see your voice services integrated with video, instant messaging and presence services? Does your current communication solution support your business strategy? Are you sure that your communication environment is secure?

The fifteen years of our professional experience with more than ten thousand communication infrastructure users that we have installed and administered so far provide us with a unique opportunity to offer effective solutions for your company communication. The Unified Communication Services, processes and tools integrate voice services, videoconferencing as well as services for integration with business applications, messaging and also mobility support services such as presence, and many others.

We provide the following three levels of Voice, Video, Messaging services:

Where and how should you start? Is your communication environment sufficient? Or is it a bit overdesigned? Do your current communication tools allow you to share information and work with it effectively?

Analysis

Keeping your company culture and strategy in mind and using our experience from many years of cooperation with external consulting companies, we will carefully analyze your current communication processes and solutions. The analysis outcome will later help us suggest what steps need to be taken toward optimization of your communication processes and tools, and they will help us find a new optimized solution for your communication processes and tools.

Are you worried about additional costs related to the implementation? Would you like the new solution to build on the communication tools you are already using? Are you concerned about information security? Are your current providers able to react to the changes in your communication environment quickly and effectively?

Implementation and Delivery

Every implementation is carried out with great respect to your company environment. We always choose a provider that can build on your existing communication processes and tools and will be ready to react quickly to any future changes related to your business strategy. The many years of our professional experience enable us to assess the implementation risks with great accuracy. And last but not least, we can guarantee that the information in the implemented communication environment will be secure. The processes of implementation and subsequent assessment are managed by our project managers who have a great deal of experience from similar national and multinational projects. How do you administer your communication processes and services? Do you assess them continuously?

Administration and Assessment

Our team of certified specialists with many years of professional experience in communication systems management will take care of your solution administration. Adherence to SLAs will be guaranteed. We will be continuously analyzing and assessing your communication processes and tools, and then propose and implement changes optimizing your system so that it always stays in tune with your business strategy.

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